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ABSTRACT

This book is intended as an introduction to the management of quality assurance and enhancement in higher education, particularly in England. The text focuses on the relationship between institutional quality assurance and the auditing authority of the British Quality Assurance Agency for Higher Education. The chapters of part 1, "The Quality Infrastructure," are: (1) "The Framework for Higher Education Qualifications (FHEQ)"; (2) "Benchmarking Academic Standards; The Subject Benchmark Statements (SBSs)"; (3) "Institutional Audit"; (4) "Information on Quality and Standards in Higher Education"; and (5) "Managing Quality Enhancement (QE)". Part 2, "Managing Quality in the Context of the QAA Code of Practice," contains: (6) "The Code of Practice"; (7) "Collaborative Provision"; (8) "Students with Disabilities"; (9) "External Examining Systems"; (10) "Academic Appeals and Student Complaints"; (11) "The Assessment of Students"; (12) "Programme Approval, Monitoring and Review"; (13) "Career Education Information and Guidance (CEIG)"; (14) "Placement Learning"; (15) "Recruitment and Admission of Students"; and (16) "Distance Learning." An appendix lists useful contacts. (Contains 2 tables and 22 references.) (SLD)

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